

Bureau of Health Care Quality and Compliance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>NVN5280PCA</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED  <b>12/31/2009</b>
NAME OF PROVIDER OR SUPPLIER  <b>AMERICAN HOME COMPANION, INC</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>3708 LAKESIDE DR STE 200 RENO, NV 89509</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
P 000	<p>Initial Comments</p> <p>This findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state or local laws.</p> <p>This Statement of Deficiencies was generated as a result of the State Relicensure survey conducted in your agency on 12/31/09. The state relicensure survey was conducted at your agency by authority of Chapter 449, Personal Care Agencies.</p> <p>The patient census was 321. Ten client records were reviewed. Ten client contacts were made. One home visit was conducted. Nine employee files were reviewed.</p> <p>The following regulatory deficiencies were found:.</p>	P 000		
P 230	<p>Section 16.1(a-i) Personnel File</p> <p>Sec. 16. 1. A separate personnel file must be kept for each attendant of an agency and must include, without limitation:</p> <p>(a) The name, address and telephone number of the attendant;</p> <p>(b) The date on which the attendant began working for the agency;</p> <p>(c) Documentation that the attendant has had the tests or obtained the certificates required by NAC 441A.375;</p> <p>(d) Evidence that the references supplied by the attendant were checked by the agency;</p> <p>(e) Evidence of compliance with NRS 449.179 by the administrator of the agency or the person licensed to operate the agency with</p>	P 230		

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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P 230	<p>Continued From page 1</p> <p>respect to the attendant; (f) Proof that, within 6 months after the attendant began working for the agency, the attendant obtained a certificate in first aid and cardiopulmonary resuscitation issued by the American National Red Cross or an equivalent certificate approved by the Health Division; (g) Proof that the attendant is at least 18 years of age; (h) Proof of possession by the attendant of at least the minimum liability insurance coverage required by state law if the attendant will be providing transportation to a client in a motor vehicle; and (i) Documentation of all training attended by and performance evaluations of the attendant.</p> <p>This STANDARD is not met as evidenced by: Based on record review, staff interview and policy review, the agency failed to have documentation of the testing required by NAC 441A.375 for 2 of 12 attendants. The agency failed to have documentation of reference checks for 4 of 12 attendants. The agency failed to have documentation of first aid/CPR training for 1 of 12 attendants in the employee's file.</p> <p>1. Employee #5 - Needs new two-step TB test</p> <p>2. Employee #12 - Has no evidence of any past TB tests. Needs a two-step TB test.</p> <p>3. Files for employees #3, 5, 10 and 11 did not contain documentation that references were checked.</p> <p>4. Employee #2 - had no evidence of having</p>	P 230			

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P 230	Continued From page 2  completed a First Aid/CPR course.  Scope: 2 Severity: 2	P 230		
P 240	16.1(2) Training Documentation  2. The documentation described in paragraph (i) of subsection 1 must include, without limitation, for each training course attended by the attendant: (a) A description of the content of the training course; (b) The date on which the training course was attended; (c) The number of hours of the training course; (d) The name and signature of the instructor of the training course; and (e) A certificate indicating that the training course was successfully completed by the attendant.  This STANDARD is not met as evidenced by: Based on record review, staff interview and policy review, the agency failed to provide the required documentation on the attendant's training certificates for 1 of 12 employees.  Employee #12 had no documentation of the attendants training certificates.  Severity: 1 Scope: 1	P 240		
P 300	Section 19.1(a) Knowledge of Code  Sec. 19. 1. Each attendant of an agency shall: (a) Obtain a working knowledge of the provisions of this chapter which govern the licensing of agencies before providing personal	P 300		

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P 300	Continued From page 3  care services to the clients of the agency. The agency must provide a copy of those provisions to an attendant before the attendant may provide personal care services to the clients of the agency.  This STANDARD is not met as evidenced by: Based on record review and staff interview, the agency failed to ensure the 1 of 12 employee files had documentation that the employee understood the provisions of NRS 449.0021 and NRS 449. (Employee #10).  Scope: 1 Severity: 1	P 300			
P 470	Section 21.1(4) Client Rights  4. The agency shall develop a written description of the rights of clients and provide a copy to each client or a representative of the client upon initiation of the service plan established for the client. A signed and dated copy of the receipt of this information by the client or a representative of the client must be maintained in the record of the client.  This STANDARD is not met as evidenced by: Based on record review and staff interview, the agency failed to have a signed and dated statement in 1 of 12 client's files that a copy of the rights of the client had been provided to the client. (Client #2 )  Severity: 1                      Scope: 1	P 470			

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